

REPORT FOR: **CABINET**

Date of Meeting:	16 October 2014
Subject:	Strategic Performance Report – Quarter 1 2014/15
Key Decision:	No
Responsible Officer:	Tom Whiting, Corporate Director of Resources
Portfolio Holder:	Councillor Graham Henson, Portfolio Holder for Performance, Corporate Resources and Policy Development
Exempt:	No
Decision subject to Call-in:	Yes
Wards affected:	All
Enclosures:	Appendix 1 – Strategic Performance Report Appendix 2 – Changes in Corporate Scorecard

Section 1 – Summary and Recommendations

This report summarises Council and service performance for Quarter 1 against key measures and draws attention to areas requiring action.

Recommendations:

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;
2. Cabinet note the report and identify any changes it wishes to see in

future reports.

Reason: (For recommendation)

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

Section 2 – Report

Introductory paragraph

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council’s vision and Council Priorities and identify corrective action where necessary.

Reporting Format

The Strategic Performance Report is arranged to correspond with the current Corporate Plan.

The Corporate Scorecard, which forms part of this report, places an increased emphasis on outcomes for the resident and service user, i.e. what benefit or difference they will experience. Since outcomes may change relatively slowly over time, more of the measures are annual or even biennial and therefore not updated each quarter. For simplicity, these are shown only in the quarter in which they become available.

The report at **Appendix 1** provides the following content:

Council wide progress in the Quarter

Summaries of -

- Council-wide and Directorate progress in the Quarter
- Progress with major projects in the Transformation Programme
- Progress against the Council’s Equality Objectives

Performance Summary for each Corporate Priority and the Efficient and Effective Organisation perspective

- Summary for key performance indicators on the Corporate Scorecard

- An analysis of progress against each red indicator in the “key challenges” section
- New section – “Other Corporate Plan Actions” - covers those specific actions that were planned for the period under review.

Corporate Scorecard in full

The scorecard for quarter 1 has been adjusted to reflect changes in Council priorities and the Corporate Plan.

Some further adjustments in measures have been necessary since the Corporate Plan was adopted and these are set out at Appendix 2.

Options considered

None.

Legal Implications

None specific.

Financial Implications

The Financial Implications are set out in the Appendix to the report.

Performance Issues

The report deals in detail with performance issues.

Environmental Impact

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council’s climate change strategy.

Risk Management Implications

The risks arising from the Performance Report will be measured through the Council’s Corporate Risk Register.

Equalities implications

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

Council Priorities

The Council’s vision:

Working Together to Make a Difference for Harrow

This report deals with progress against each of the Council Priorities.

Section 3 - Statutory Officer Clearance

Name: Steve Tingle	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date: 29 September 2014		
Name: Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date: 6 October 2014		

Section 4 – Performance Officer Clearance

Name: Alex Dewsnap	<input checked="" type="checkbox"/>	Divisional Director Strategic Commissioning
Date: 24 September 2014		

Section 5 – Environmental Impact Officer Clearance

Name: Venetia Reid-Baptiste	<input checked="" type="checkbox"/>	on behalf of the Corporate Director (Environment & Enterprise)
Date: 3 October 2014		

Ward Councillors notified:	NO
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Section 6 - Contact Details and Background Papers

Contact: Martin Randall, Business Intelligence Partner (Resources, Community & Culture), Strategic Commissioning
Tel: 020 8424 1815

Background Papers:

[Corporate Plan 2014](#) (available at www.harrow.gov.uk)

Call-In Waived by the Chairman of Overview and Scrutiny Committee	NOT APPLICABLE <i>[Call-in applies]</i>
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